

JumpCloud for MSPs

JumpCloud for MSPs™ is built with your business in mind. It's a powerful Open Directory Platform™ that allows you to centrally manage identity, access, and device capabilities in a single multi-tenant console. These features are combined with a partner program that provides implementation, marketing, and sales support.

In addition to all of the features that the JumpCloud platform offers, our partners now have access to the below features:

- Multi-tenant admin console
- Single pane of glass alerting dashboard
- PSA billing and ticketing integrations
- Bulk license purchasing and management
- Centralized invoicing

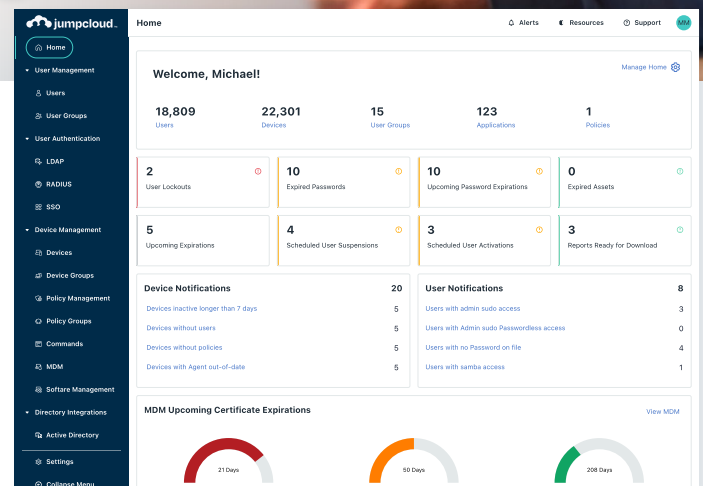
Everything Your MSP Needs in One Open Directory Platform

JumpCloud for MSPs provides MSPs an open directory platform for delivering modern IT services that are identity-centric, cloud native, and vendor agnostic. Using JumpCloud, MSPs can centralize identity, access, and device management capabilities under a single Multi-Tenant Portal.

Unified: A single platform that manages identity, access, and devices in the cloud, without having to rip and replace any platforms you already have in place.

Integrated: Deep integrations with directory platforms, PSAs, and HR systems enable you to manage your users and devices from within the JumpCloud console.

Secure: Centralizing identity, access, and device management capabilities under one umbrella reduces complexity and allows you to lower security risk by making it easier for your team and your clients to be productive.



Unify identity, access, and device management in the JumpCloud for MSPs admin console.

JumpCloud for MSPs Features

Auto-Provision Clients

Create, manage, and scale with JumpCloud's auto-client provisioning. Use integrations with Microsoft 365, Google Workspace, Azure Active Directory, and HRIS platform for seamless implementation.

Multi-Tenant Admin Console

Centrally manage identity, access, and devices for multiple clients from a single JumpCloud multi-tenant admin console.

Single Pane of Glass for Alerting

The JumpCloud multi-tenant admin console provides an alerts dashboard that centralizes a growing list of alerts, giving real-time visibility into your clients' environments. This includes:

- User alerts (lockouts, expired passwords, about to expire passwords)
- Device alerts (inactive more than 7 days, uptime greater than 30 days, disk encryption)
- Software alerts (install failed, software not found, restricted software found, app not used in 30 days)
- Security vulnerabilities (OS patch management, MFA enabled, antivirus software)

Integrated Billing and Ticketing

Integrate your billing and ticketing systems to accurately manage licensing for your clients and generate tickets automatically from JumpCloud events.

Simplified Licensing Control

Bulk license purchasing with user-based allocation and capping for each client, directly from the Multi-Tenant Portal.

Partner Program

Receive sales, marketing, and implementation support to build JumpCloud know-how within your MSP and to enable you to deploy JumpCloud at scale to your customers.



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The JumpCloud Open Directory Platform™ helps IT teams **Make (Remote) Work Happen™** by centralizing management of user identities and devices, enabling small and medium-sized enterprises to adopt Zero Trust security models. JumpCloud® has a global user base of more than 180,000 organizations, with more than 5,000 paying customers including Cars.com, GoFundMe, Grab, ClassPass, Uplight, Beyond Finance, and Foursquare. JumpCloud has raised over \$400M from world-class investors including Sapphire Ventures, General Atlantic, Sands Capital, Atlassian, and CrowdStrike.



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